

# MISSIONPRO

## EMERGENCY SERVICE

### CONSULTING | TRAINING | EXERCISE

#### Business Information

MissionPro LLC.

Address: 111 E. Main Street Suite 103 Lincolnton, NC 28092

Contact Information:

-Owner: Derek S. Parks

-Phone: 980-429-6435

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#### Executive Summary

MissionPro LLC, based in Lincolnton, North Carolina, is a limited liability company focused on delivering specialized consulting, training, and exercise evaluation services to emergency response agencies and business stakeholders nationwide. Leveraging best practices from the emergency services, MissionPro aims to develop and implement realistic training and evaluation programs to enhance the effectiveness of emergency response systems across the United States.

#### Operational Information

MissionPro LLC operates by establishing contractual agreements with emergency service agencies and businesses to deliver tailored consulting, training, and exercise evaluation services. A key aspect of MissionPro's operational model is the strategic engagement of subject matter expert subcontractors. This allows MissionPro to ensure that all services are delivered in accordance with the highest industry standards and best practices, leading to the development of optimal emergency response plans for its clients.

##### Training Services:

MissionPro LLC enables clients to select from a variety of training services, with a strong emphasis on Unified Command training. We provide emergency response agency management and business stakeholders with the opportunity to hone their Unified Command skills in highly realistic simulations. Recognizing the unique needs of each organization, clients can customize training parameters such as incident type, location, and the inclusion of their existing response plans.

##### Consulting Services:

MissionPro LLC provides a range of consulting services focused on reviewing emergency response models, staffing levels, and equipment resources to ensure the most efficient and effective response to emergency incidents.

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#### **Exercise Evaluation Services:**

Clients can leverage MissionPro's exercise evaluation services for independent, third-party assessments of their incident response exercises. By adhering to the Department of Homeland Security's Homeland Security Exercise and Evaluation Program (HSEEP) framework, MissionPro guarantees the provision of highly effective and standardized evaluations. MissionPro's evaluation services are available to governing agencies and departmental leadership. MissionPro evaluations will focus on ensuring realism is utilized in exercises.

#### **About the Owner**

Title: Chief Executive Officer

Phone: 980-429-6435

Email: [missionpro.derek@gmail.com](mailto:missionpro.derek@gmail.com)

#### **General:**

Derek Parks, the founder and CEO of MissionPro LLC, is also a proud family man, cherishing his wife and two wonderful daughters. His commitment extends beyond his company to his community, Lincolnton, NC where he actively volunteers in several capacities. When not working or volunteering, Derek can be found saltwater fishing or enjoying hikes with his dog, Blue Boy.

#### **Education:**

Associate of applied science: Gaston College (2009)

Bachelor of Science degree in Fire Administration: Columbia Southern University (2022)

#### **Fire Service Career:**

Derek is a 20 plus year veteran of the fire service and has served as a member of the Charlotte Fire Department since 2005 and currently functions at the rank of Battalion Chief. Chief Parks is currently assigned to the 8<sup>th</sup> Battalion (Airport Division) on A-Shift where he oversees ARFF and structural fire companies. Chief Parks has dedicated his career to traditional firefighting duties and specialized emergency response in complex and challenging situations.

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Derek has cultivated a high level of subject matter expertise in joint emergency response operations, including those involving active violence. He is the program manager of Charlotte Fire Departments Police Assistance Company (PAC) program. This program utilizes 8 fire companies, distributed geographically throughout Charlotte, that provide specialized emergency response supporting the Charlotte-Mecklenburg Police Department. The Charlotte Fire Department PAC program supports law enforcement in three main areas: SWAT responses, Civil Unrest responses and specific task at active violence incidents. As the training coordinator for the PAC program since 2017, he has been responsible for overseeing quarterly integrated training exercises with partnering agencies. Some examples of training include fire as a weapon (FAAW), vehicle as a weapon (VAAW), integrated response to civil unrest, civil unrest logistics, tactical medical care, tactical movements for fire personnel and multiple reviews of high-risk tactical incidents. In addition, Chief Parks has coordinated a 40-hour PAC Indoc. course since 2017. This course introduces firefighters to operations in the tactical environment. His role(s) within the PAC program have placed him on the front lines of numerous high-profile events including:

- Multiple SWAT responses
- Kieth Lamont Scott Riots- Charlotte, NC (2016)
- Silent Sam Protests- Chapel Hill, NC (2018)
- George Floyd Riots- Charlotte, NC (2020)
- Republican National Convention- Charlotte, NC (2020)
- Andrew Brown Protest- Elizabeth City, NC (2022)
- Galway OIS- Charlotte, NC (2024)

Chief Parks has served several committees that have focused on improving integrated emergency response. Chief Parks chairs the Charlotte Fire Department Tactical Technical Advisory Group (TAG). The Tactical TAG is responsible for relevant policy recommendations; tactical equipment review and training development. Notable achievements include:

- Policy review and recommendations
- Charlotte Fire Department Ballistic equipment replacement (2022-2025)
- Department wide active violence incident medical movement and medical training (2024)
- Numerous recommendations to Charlotte Fire Department Special Operations Division (2023-2025)

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In Charlotte, Chief Parks is also a member of a joint task force focused on improving unified command and control. This collaborative effort, bringing together senior leadership from partnering law enforcement and EMS agencies in Charlotte, has resulted in over 48 successful unified command training sessions with the Charlotte-Mecklenburg Police, Medic, Charlotte Fire Department, and various stakeholders across the region. This task force has produced or assisted in training sessions at the following locations:

- Atrium Health- 3311 Beam Rd. Charlotte, NC (2023 & 2024)
- Forsyth County Emergency Management- Winston Salem, NC (2023)
- Atlantic Coast Conference (ACC) Emergency Management Conference (2024)
- North Carolina Air National Guard- Charlotte, NC (2024)
- YMCA of Greater Charlotte- Charlotte, NC (2024)
- Charlotte Douglas International Airport- Charlotte, NC (2025)
- Carowinds Amusement Park- Charlotte, NC (2025)

Chief Parks has been a contributing member of North Carolina Task Force 3 (Urban Search & Rescue / Swift Water Team) since 2009. He has served in various roles including USAR logistics specialist, USAR safety specialist and deputy task force leader. Notable deployments include:

- Party Rock Wildfire (2016)
- Hurricane Florence (2018)
- Hurricane Dorian (2019)
- Hurricane Laura (2020)
- Tropical Storm Fred (2021)
- Hurricane Helene (2024)